

Certificate of Bookstore Returnability Program

This certifies that **The Ewings Publishing LLC** hereby establishes the Bookstore Returnability Program for the distribution of the book titled

What The Lizard Said

Terms and Conditions of the Bookstore Returnability Program:

- 1. Eligibility:** Bookstores that meet the specified criteria set forth by **The Ewings Publishing LLC** are eligible to participate in this program.
- 2. Return Period:** Participating bookstores may return unsold copies of the book within **1 year** from the date of purchase.
- 3. Condition of Returns:** The returned books must be in new, resalable condition, free from any damage, markings, or other impairments.
- 4. Return Authorization:** Bookstores must request and receive prior authorization from **The Ewings Publishing LLC** before returning any copies. A return authorization number will be provided for each approved return.
- 5. Return Shipping:** Bookstores are responsible for the cost of return shipping and ensuring that the returned copies are adequately packaged to prevent damage during transit.
- 6. Refunds:** Upon receiving the returned copies in acceptable condition, **The Ewings Publishing LLC** will issue a refund to the bookstore within 45 days.
- 7. Non-Returnable Copies:** Copies that have been marked as non-returnable during the initial order will not be eligible for return under this program.
- 8. Termination or Modification:** **The Ewings Publishing LLC** reserves the right to terminate or modify the Bookstore Returnability Program at any time with or without notice.

*By implementing this Bookstore Returnability Program, **The Ewings Publishing LLC** aims to foster positive relationships with our valued bookstore partners and facilitate the availability of **What The Lizard Said** to a wider audience.*

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